



Business Continuity Policy

Introduction

Juniper Green Energy Pvt Ltd (herein referred to as “We”, “The Company”, “JGEPL” or “Juniper”) recognizes the importance of ongoing risk management to ensure stability, compliance, and long-term business success. This Business Continuity Policy outlines our commitment to ensuring the resilience of our business operations, safeguarding our employees, customers, and stakeholders, and minimizing disruptions to our services.

Objectives

- ❖ Minimize disruptions to business operations.
- ❖ Protect assets, including physical infrastructure, data, and intellectual property.
- ❖ Maintain regulatory compliance and uphold corporate responsibilities.
- ❖ Enhance the company's reputation for reliability and resilience in the face of challenges.
- ❖ Ensure the safety and well-being of employees, customers, and stakeholders.

Scope

This policy applies to all Juniper Green Energy Pvt Ltd employees, and all stakeholders involved in business operations and policy coverage includes all our operational sites and company headquarters.

Governance

The Management Committee chaired by the CEO, CFO and COO is responsible for the oversight of the Business Continuity Policy and ensuring that all aspects of the Business Continuity Policy are aligned with the Company's business strategy.

Policy

Juniper Green Energy Pvt. Ltd ensures an effective Business Continuity System through the following processes:

- 1. Continuous Risk Assessment and Management**
 - Conduct regular risk assessments to identify potential threats to business continuity.
 - Having a clearly defined Risk Management framework in place
 - Optimising risk situations to manage adverse exposure on deliverables and bring them in line with acceptable Risk Appetite of the Company
- 2. Business Continuity Planning**
 - Develop comprehensive business continuity plans (BCPs) for all critical business functions and processes.
 - Document BCPs, including procedures for emergency response, alternate work arrangements, and communication protocols.
 - Establish clear roles and responsibilities for personnel involved in executing BCPs.

3. Emergency Response and Crisis Management

- Maintain emergency response protocols to ensure swift and effective response to incidents.
- Establish communication channels for disseminating critical information to employees, customers, and stakeholders during emergencies.
- Conduct regular drills and exercises to test the effectiveness of emergency response plans.

4. Backup and Recovery

- Implement robust data backup and recovery procedures to safeguard critical business data.
- Periodically test backup and recovery processes to verify their effectiveness.

5. Supply Chain Resilience

- Assess the resilience of key suppliers and vendors to minimize supply chain disruptions.
- Develop contingency plans to address potential disruptions in the supply chain.
- Maintain open communication with suppliers to address challenges and mitigate risks proactively.

6. Training and Awareness

- Provide regular training and awareness programs to educate employees on business continuity procedures and protocols.
- Ensure all employees are familiar with their roles and responsibilities during emergencies.

7. Continuous Improvement

- Conduct post-incident reviews to identify areas for improvement.
- Update business continuity plans and procedures based on improvement areas identified and changes in business operations or external environment.
- Foster a culture of resilience and adaptability within the organization.

Compliance and Review

This policy shall be reviewed annually and updated as necessary to ensure its effectiveness and relevance. Compliance with this policy is mandatory for all employees and stakeholders.

Issuing Authority: _____